

Report sewer malfunction (square manhole cover)

You have seen a gully where the water does not drain? So that this grievance is eliminated, we will give you the right contact person or your tip will be gladly received.

Competent Department

- [Die Bremer Stadtreinigung](#)

Contact Person

- [Stadtsauberkeit](#)

Stadtsauberkeit

+49 421-361-3611

+49 421-361-96977

E-mail

Basic information

If water puddles on the roadway, either the gully is clogged or the connecting sewer is defective.

The Bremer Stadtreinigung is responsible for cleaning and maintaining the gullies.

If you have a problem, please contact customer service at 0421 361-3611 or send an email to info@dbs.bremen.de. Or use our form at <https://www.die-bremer-stadtreinigung.de/meldung-illegale-ablagerung> and select Gullies and Sinkboxes under Type of Deposit.

Procedure

informal notification

More information

If the water still does not drain after cleaning, a message is automatically sent to the Office of Roads and Traffic, which then initiates a repair.

How long does it take to process

3 days In public street space maximum 3 days . No statement possible on other areas, as individual case test.