

# Noise pollution

## Competent Department

- [Ordnungsamt | Referat 31 und 32 - Allgemeiner Ordnungsdienst](#)

## Basic information

The public order service calls on those who cause unacceptable and annoying noise to stop the noise pollution.

## Requirements

In addition to the legally defined guideline values, noise is also a subjective sensation. In the case of recurring noise disturbances, the public order service obtains an impression of the extent of noise immission on site and can decide on measures to be taken against the originator at its dutiful discretion.

Please note that noise from playing children is part of everyday life and is not a noise nuisance.

## Procedure

In the event of persistent noise in public areas, the public order service can issue a dismissal or a warning or file an administrative offence report.

In acute cases you can also contact the police directly. The police will then check on the spot whether the noise is causing a significant nuisance to the general public or the neighbourhood and will take any necessary measures (e.g. request to switch off the music system).

## Legal bases

- [§ 117 Gesetz über Ordnungswidrigkeiten \(OWiG\)](#)