

Reporting traffic signal and street lighting faults

Would you like to report a faulty traffic light (traffic signal system) or street lighting?

You can report this so that the damage or fault can be rectified.

Competent Department

- [ASV - Amt für Straßen und Verkehr](#)

Contact Person

- [Verkehrsmanagementzentrale \(VMZ\)](#)

Verkehrsmanagementzentrale (VMZ)

+49 421 361-16666

Basic information

To have a fault or damage rectified as quickly as possible, this can be reported on the website (to be found at: www.asv.bremen.de - Service - Fault reports) of the Department of Roads and Traffic using the online form or by calling the emergency services directly.

Procedure

Reports can be made either using the online form or by calling the emergency services. The traffic management center (VMZ) is the emergency service for traffic signal malfunctions: Tel. 0421 361-16666), for lighting faults swb: Tel. 0421 359-1050.

More information

The following information must be provided as a minimum: Place and type of damage, telephone number or e-mail address for queries