

Bremen residential and care supervision

If you have questions and/or want to complain about a facility for older people, for people with disabilities and for people with mental illnesses and addictions in Bremen and Bremerhaven, then contact the team of the Bremen Housing and Care Supervision!

Also, if you do not find sufficient answers to suggestions or complaints in a facility, you can also contact the Bremen Housing and Care Supervision.

Competent Department

- [Die Senatorin für Gesundheit, Frauen und Verbraucherschutz](#)

Basic information

The Bremen Housing and Support Supervision ensures that legal quality standards are met and that the needs and interests of residents are taken into account by providing advice, monitoring and, if necessary, issuing regulatory orders.

The Bremen Housing and Support Act (BremWoBeG) obliges the Bremen Housing and Support Supervision to inspect housing and support services once a year. This is done regardless of whether there are complaints or other indications of deficiencies.

More than half of the audits take place unannounced.

The BremWoBeG describes the most important requirements and quality standards to be met by operators and the basic rights of residents in housing and support services.

Further fundamentals are the BremWoBeG ordinances on.

- Staffing in residential and support offers
- Quality and safety of buildings and living spaces in residential and support offers
- Representation of the interests of residents in housing and support services.

If complaints are brought to the attention of the Bremen Supervisory Authority for Housing and Support, it also examines whether the legal requirements are being met outside of the annual inspections. If corresponding deficiencies are found, the Bremen Housing and

Support Supervisory Authority imposes binding requirements on the operator to eliminate these deficiencies.

Requirements

none

Procedure

Legal bases

- [§ 5 Bremisches Wohn- und Betreuungsgesetz \(BremWoBeG\)](#)
- [§ 7 Bremisches Wohn- und Betreuungsgesetz \(BremWoBeG\)](#)
- [§ 8 Absatz 3 Bremisches Wohn- und Betreuungsgesetz \(BremWoBeG\)](#)
- [§ 9 Bremisches Wohn- und Betreuungsgesetz \(BremWoBeG\)](#)
- [§ 19 Abs. 1 Bremisches Wohn- und Betreuungsgesetz \(BremWoBeG\)](#)
- [Ziffer 401 der Anlage zu § 1 Kostenverordnung der Arbeits-, Jugend- und Sozialverwaltung \(ArbJugSozKostV\)](#)

What deadlines must be paid attention to?

Providers of housing and support services must notify the competent authority of their intention to commence operations at least 3 months prior to the commencement of operations.

How long does it take to process

Not specified.

What are the costs?

The amount of the fees is based on the cost regulations of the Labor, Youth and Social Administration. You can find the link under "Legal basis".