

Request a change in the collection of paper waste

Is your paper garbage can too small, too big or damaged?

Competent Department

- [Die Bremer Stadtreinigung](#)

Basic information

Is the size of your paper garbage can permanently insufficient or do you want a smaller one? Then order a new garbage can. Paper garbage cans with a volume of 120, 240 and 1100 liters are available. You can also request a change if your paper garbage can is damaged or has disappeared.

Requirements

You are a property owner: in or owner:in a private residential unit.

What documents do I need?

- Customer number

You will find this information on your waste disposal fee notice.

- Contract number

You will find this information on your waste disposal fee notice.

- Object data

You will find this information on your waste disposal fee notice.

Procedure

You can request a change to the collection of your paper waste in several ways

Online

- Report your changes using the online form from Die Bremer Stadtreinigung.

By telephone

- Request your changes by calling the customer service of Die Bremer Stadtreinigung.

Electronically

- Report your change by e-mail to customer service at Die Bremer Stadtreinigung.

The garbage can will be delivered to your property and upon delivery you will receive a delivery bill with important information. In the event of a change, the old garbage can will be taken away. This must be placed visibly on public land in front of your property.

Legal bases

- [§ 20 Kreislaufwirtschaftsgesetz \(KrWG\)](#)
- [§ 6 Ortsgesetz über die Entsorgung von Abfällen in der Stadtgemeinde Bremen \(Abfallortsgesetz\)](#)
- [§ 8 Anlage 1 Ortsgesetz über die Entsorgung von Abfällen in der Stadtgemeinde Bremen \(Abfallortsgesetz\)](#)

What deadlines must be paid attention to?

There is no deadline.

How long does it take to process

Your request will be processed directly by telephone. Delays may occur in the event of high volumes.

By e-mail or post, 5-7 working days are required. Delays may occur with high volumes.

What are the costs?

There are no charges. Ordering a paper garbage can is financed via the waste disposal fee.