

Revocation of signature certificates for electronic proof of identity

If your new ID card has been lost, the electronic signature must be blocked separately.

Competent Department

- [Bundesministerium des Innern - Servicenummer neuer Personalausweis](#)
- [BürgerServiceCenter-Stresemannstraße](#)
- [BürgerServiceCenter-Mitte](#)
- [BürgerServiceCenter-Nord](#)

Basic information

When using the electronic signature, the signature function must be blocked separately if the ID card is lost or stolen. This blocking is carried out directly by the provider from whom the signature certificate was purchased. Alternatively, the blocking can also be carried out at the BürgerServiceCenters of the Bürgeramt.

Requirements

- German in the sense of Art. 116 Para. 1 of the German Basic Law (GG)
- Registered in the municipality with main residence

Procedure

To block your account, contact the toll telephone number. You will be guided through the blocking process there. Alternatively, you can visit a BürgerServiceCenter.

Legal bases

- [Personalausweisgesetz](#)

What deadlines must be paid attention to?

Not specified.

How long does it take to process

Not specified.

What are the costs?

Costs for blocking an electronic signature certificate are the responsibility of the respective provider.