

# Apply for educational assistance or caregiver aide

Your child has problems in everyday life or in his development? You as a parent cannot help your child alone? Then an educational advisor can support your child.

## Competent Department

- [Amt für Soziale Dienste Sozialzentrum 1 - Nord](#)
- [Amt für Soziale Dienste Sozialzentrum 2 - Gröpelingen / Walle](#)
- [Amt für Soziale Dienste Sozialzentrum 3 - Mitte/östliche Vorstadt/Findorff](#)
- [Amt für Soziale Dienste Sozialzentrum 4 - Süd](#)
- [Amt für Soziale Dienste Sozialzentrum 5 - Vahr/ Schwachhausen/ Horn-Lehe](#)
- [Amt für Soziale Dienste Sozialzentrum 6 - Hemelingen/ Osterholz](#)

## Basic information

An educational aide or caregiver aide can help a child or adolescent with daily living, dealing with their parents, and social problems.

Possible helps are:

- Talking about problems, fears and behavior
- Help in coming to terms with stressful experiences
- Support in solving problems with family, friends, teachers or others
- Support with visits to authorities
- For older adolescents, there is additional help: Support in finding a job or a place to live
- Help with detachment from parents
- Help in becoming independent

Note: In contrast to "socio-pedagogical family assistance", an educational assistant focuses his or her help largely on the child or young person in question. If possible, he involves the social environment.

This is a type of assistance for upbringing. It can also apply to young adults.

## Requirements

- You are the person with custody of a child (parent or guardian)
- You cannot all ensure that the child is doing well
- The help of an educational assistant or care assistant is suitable and necessary.

## What documents do I need?

- identity card/passport

If a German identity card/passport is to be authenticated, a written proof of what this authentication is required for must be brought along.

- Proof of custody

For example: birth certificate, information from the custody register or decision of the family court on custody.

## Procedure

- Contact the responsible youth welfare office.
- In a personal conversation, possible assistance will be pointed out to you. This can be, for example, an educational assistance or a care assistant for your child.
- If this help comes into question, then file an application for help with upbringing.
- All parties involved (you, your child, the educational advisor/care assistant and the Youth Welfare Office) meet to discuss the help plan. In the help plan, it is determined how the help is to be structured and which goals are to be achieved.
- The youth welfare office commissions an independent welfare organization. The parenting consultant or care assistant is employed there.

## Legal bases

- [§ 30 Sozialgesetzbuch Achtes Buch \(SGB VIII\)](#)

## How long does it take to process

The processing time is individual.

## What are the costs?

In the case of outpatient help with upbringing, there are no costs for the person applying. The costs are borne by the youth welfare office.