

# Request conciliation procedure on disability equality

Do you have the impression that a public body of the Free Hanseatic City of Bremen or Bremerhaven is violating the prohibition of discrimination or guarantees of accessibility?

## Competent Department

- [Schlichtungsstelle der Freien Hansestadt Bremen](#)

## Basic information

The conciliation office is located at the State Disability Ombudsman of the Free Hanseatic City of Bremen and has the task of settling disputes between people with disabilities and public bodies out of court. It is open to all citizens with disabilities as well as the associations of the Free Hanseatic City of Bremen entitled to file suit. In contrast to many court proceedings, legal assistance is not required for this.

The Free Hanseatic City of Bremen is thus creating a contact point to eliminate discrimination and violations of the principles of accessibility. The aim of a conciliation procedure is to reach an amicable agreement between the civil person and the respective public body. If an arbitration fails, subsequent court proceedings are usually possible.

## Requirements

You have a disability.

You have therefore been discriminated against by a public body of the Free Hanseatic City of Bremen - for example by not sufficiently removing barriers.

## Procedure

The request to initiate a conciliation procedure may be submitted in text form, for recording at the office of the conciliation body or in electronic form. It must include a description of the facts of the case, the objective pursued, the name and address of the applicant and the public body involved.

The following criteria lead to the rejection of a request for arbitration:

- Ongoing or completed court proceedings with the same subject matter
- Arbitration proceedings are not directed against a public body

If you are not sure whether your case can be asserted as a conciliation procedure, please contact the office for an initial assessment by the conciliators\* appointed by the citizens of Bremen. They are all qualified to hold the office of judge and have the expertise and skills to settle disputes in the area of the BremBGG. They are independent and not bound by instructions.

The conciliation procedure ends when the parties involved reach an agreement, the request for conciliation is withdrawn or it is determined that no agreement is possible. If no agreement is possible, the conciliation procedure ends with the delivery of the conciliation office's confirmation to the applicant that no amicable settlement could be reached.